



INDIANA
WORKFORCE
DEVELOPMENT

TrackOne - Technical Guidance Bulletin
TTGB – 2006-22

TO: Regional Operators
Indianapolis Private Industry Council
Regional Coordinators

FROM: Amy L. Smith-Rubeck, MA, LMHC
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DATE: April 9, 2007

SUBJECT: Core Service Record Update in TrackOne

Background

The Indiana Department of Workforce Development (DWD) procured an electronic case management system for the delivery of workforce development services effective July 1, 2006. The system was operational on July 1, 2006 for the Workforce Investment Act (WIA) and Trade Adjustment Assistance (TAA) funding sources. The system will become operational for the Wagner-Peyser and Veterans programs in 2007.

When the system was initially programmed, multiple funding stream options were available for selection when recording Core services. On January 22, 2007, TrackOne was modified to replace these options with “WIA Core.”

Purpose

The purpose of this Bulletin is to notify the user community of a global change to the TrackOne database which will result in all WIA Core service records entered between 7/3/06 and 1/22/07 changing to the “WIA Core” funding stream. The change will bring consistency to all Core service records maintained in TrackOne. Further, the change brings all records in to alignment with DWD’s waiver to utilize WIA Adult and Dislocated Worker funding interchangeably.

Guidance

No action is required on the part of the user. The change will be made via update queries to the TrackOne system. A notice will be posted on the TrackOne NewsPage when the update query has been completed.

DWD and the TrackOne Implementation Team thank the Master Users and Regions involved in the testing of this query.

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