



at&t

Rachel K. Russell
Vice President
Wholesale Customer Care

AT&T Operations, Inc.
600 19th ST N, Suite 28
Birmingham, AL 35203

T: 205.714.0800
F: 205.321.3399
rachel.russell@att.com
www.att.com

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Via Overnight Delivery

William Miller
Director, Career Services
Indiana Department of Workforce Development
Indiana Government Center South
10 North Senate
Indianapolis, Indiana 46204

Dear Mr. Miller:

AT&T Services, Inc. ("Company") has developed plans to permanently close its Indianapolis Wholesale operations, located at 220 and 240 North Meridian Street, Indianapolis, Indiana 46204, effective on or about March 16, 2009. (Note that this action does not constitute a shut down of all AT&T operations at these locations.)

Currently, there are one hundred and twelve (112) non-management employees who are expected to suffer a loss of employment effective on or about March 16, 2009 as a result of this action. Previously, three (3) management employees were advised that they are expected to suffer an employment loss on February 28, 2009. A list of the job titles and numbers of affected employees in each title is enclosed. Management employees at these locations do not have bumping rights. The Communications Workers of America (CWA) represents the affected bargained-for employees. Any bumping rights for bargained-for employees would be governed by the union agreement. By separate letter, the Company has described its plans to Mr. Seth Rosen, Vice President, CWA District 4, 20525 Center Ridge Road, Suite 700, Cleveland, Ohio 44116.

This letter is intended to satisfy any statutory notice requirements under the Worker Adjustment and Retraining Notification Act. By providing this notice the Company does not concede that the Act applies or that notice is otherwise required. All requests for additional information should be directed to: Amy L. Golden, Lead HR



Specialist/Generalist, 5501 Alliance Gateway Freeway, Room 2, Fort
Worth, Texas 76177, or by telephone at (817) 212-1815.

Sincerely,

Rachel K. Russell

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Enclosure

Job Title	Employees Affected - Count by Title
CALL CENTER ADMINISTRATOR	1
MANAGER - CUSTOMER SERVICE	2
SERVICE REPRESENTATIVE (SRL) [CWA04]	107
TECHNICAL ASSOCIATE (CLB) [CWA04]	4
TECHNICAL SPECIALIST (CLA) [CWA04]	1